

# [Robot Coupe USA](#)

## The inventor & world leader in food processors.

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### Disclaimer

As careful and thorough as we are, descriptive, typographic and photographic errors may occur. If so, they are subject to correction. PRICES SUBJECT to change without notice.

### Terms

Net 30 days for credit approved customers or C.O.D. Prices are F.O.B. Factory, Mississippi warehouse. Freight shipping classification code is "85". All invoices not paid in full within terms are subject to 1% per month finance charge.

### Minimum Order

NONE; we will accept any size order. However, for ALL orders that net under \$25.00 there will be a \$5.00 Handling Fee added.

### Returns

No merchandise should be returned without written authorization. Returns without written authority and Returned Merchandise Authorization (RMA) number will not be considered for credit. Only new and unused merchandise will be considered and subject up to a 20% restocking fee. All returns must be sent freight prepaid.

### Warranty

One year limited warranty to the original purchaser from date of purchase against defects in parts and workmanship, includes coverage on parts and labor for all repairs: F.O.B. Factory, Jackson, Mississippi or authorized Service Agency. All shipping charges paid by owner. Parts used in repair or ordered

separately have a warranty of 90 days. For warranty coverage, customer must provide a copy of dated sales or delivery receipt before warranty repairs are begun.

### **Disclaimer**

90 day limited warranty on RPCU48 to the original purchaser from the date of purchase against defects in parts and workmanship, includes coverage on parts and labor for all repairs.

### **All Orders**

All orders are deemed offers and not valid until approved and accepted by Robot Coupe USA, Inc.

### **Parts Orders**

All parts request must be accompanied by the Serial Number of the unit for which the parts are required as proper parts are identified by Serial Number series.

### **Electrical Note**

Electrical Voltage, frequency (cycles or Hertz) and phase for Robot Coupe USA machines are for use in the United States, Canada, and Mexico Only. Electric supply sources in other countries, on islands or on cruise ships are usually different. The dealer or distributor is responsible for getting the correct power information for the customer/user location.

Standard Robot Coupe USA machines are built to use 115 volt/60Hz/1phase or 208-240 volt/60Hz/3 phase, depending on the model. Other voltages and frequencies are available for an additional charge and extended lead-time on most Robot Coupe Models.

In-Warranty replacement parts will be credited only upon receipt and inspection of defective parts at the factory or by an authorized factory agent. All parts requested without Serial Number identification of unit provided will be chargeable.

### **Mailing Address**

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